STATE OF INDIANA)	IN THE OWEN CIRCUIT COURT	
COUNTY OF OWEN) SS:	CAUSENO. LOCICION COMPLEY	n
IN RE: TODD A. VANNATTA	AVC No. 04-011	U
Respondent.	MAR 1 5 20	:04

ASSURANCE OF VOLUNTARY COMPLIANCE

The State of Indiana, by Attorney General Steve Carter and Deputy Afterney Court Court General Terry Tolliver, and the Respondent, Todd Vannatta, enter into an Assurance of Voluntary Compliance ("Assurance") pursuant to Indiana Code § 24-5-0.5-7.

Any violation of the terms of this Assurance constitutes **prima** facie evidence of a deceptive act. This Assurance is entered into without any adjudication of any issue of fact or law, and upon consent of the parties.

The parties agree:

- 1. The Respondent, at all times relevant to this complaint, was an **individual** engaged in the sale of used automobiles, with a principal place of business **at 1236** Kensington Drive, Seymour, Indiana, 47274, and transacts business with consumers
- 7 The terms of this Assurance apply to and are binding **upon** the Respondent. his employees, agents, representatives, successors, and assigns.
- 3. The Respondent acknowledges the jurisdiction of the Consumer Protection Division of the Office of the Attorney General to investigate matters hereinafter described, pursuant to the authority of Ind. Code § 4-6-9-4 and Ind. Code § 24-5-0.5-1 et seq.
- 4. The Respondent will refrain from making and shall not make, cause to be made, or permit to be made, expressly or by implication, any representation that he can deliver title within a stated time frame when the Respondent knows or should reasonably know he cannot.

- 5. The Respondent will immediately comply with all provisions of Indiana Code § 9-17- 3-3, including hut not limited to:
 - a, endorsing the certificate of title for a vehicle which is sold or has ownership transferred by the Respondent; and
 - b. delivering the endorsed certificate of title to the purchaser or transferce at the time of sale or delivery.
- 6. The Respondent, in soliciting and/or contracting with consumers, agrees to refrain from representing either orally or in writing that the subject of a consumer transaction has sponsorship, approval, performance, characteristics, accessories, uses, or benefits it does not have, which the Respondent knows or should reasonably know that it does not have.
- 7. The Respondent will immediately comply with all provisions of the Motor Vehicle Information and Cost Savings Act, 49 U.S.C. § 32701 *et seq.* and 49 C.F.K. § 580.1 *et seq.*, including hut not limited to:
 - a. properly, accurately, and fully completing an Odometer Disclosure
 statement upon the sale or transfer of a vehicle;
 - b. providing a fully completed copy of the Odometer Disclosure statement to the purchaser at the time of sale or transfer of a vehicle.
- 8. The Respondent, in soliciting and/or contracting, agrees to fully comply with all requirements of Ind. Code § 9-19-9-1 *et seq*.
- 9. The Respondent, in soliciting and/or contracting with consumers, agrees to refrain from representing either orally or in writing that the subject of a consumer transaction is of a particular standard, quality, grade, style. or model, if it is not and if the Respondent knows or should reasonably know that the representation is false.
- 10. The Respondent, in soliciting and/or contracting with consumers, agrees to refrain from representing either orally or in writing that he is able to deliver or complete the subject of a consumer transaction within a reasonable period of time, when he knows or reasonably should know he cannot.
- 11. Upon execution of this Assurance, the Respondent shall pay consumer restitution in the amount of Three Thousand Dollars (\$3,000.00) to the Office of the Attorney General on behalf of Gregory Shaw of Ithaca, New York.

- 12. Upon execution of this Assurance, the Respondent shall pay costs in the amount of Four Hundred Eighty-Seven Dollars and Fifty Cents (\$487.50) to the Office of the Attorney General.
- 13. The Respondent shall not represent that the Office of the Attorney General approves or endorses the Respondent's past or Suture business practices. or that execution of this Assurance constitutes such approval or endorsement.
- 14. The Respondent shall fully cooperate with the Office of the Attorney General in the resolution of any future written complaints the Consumer Protection Division receives.
- 15. The Office of the Attorney General shalt filethis Assurance with the Circuit Court of Owen County. The Court's approval of this Assurance shall not act as a bar *to* any private right of action.

DATED this 9th day of March	, 2004.
STATE OF INDIANA	RESPONDENT
STEVE CARTER Indiana Attorney General	TODD A VANNATA

By Terry Tolliver
Deputy Attorney General
Atty. No. 22556-49
Office of the Attorney General
302 West Washington, 5th Floor
Indianapolis, Indiana 46204

APPROVED this _______ day of February, 2004.

Judge, Owen County Circuit Court